**TAADEL501B Facilitate e-learning**

**TASK 9: Learner Satisfaction Survey**

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| **Course Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Tutor\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **This survey provides the facilitator with feedback on her process.**  **1. Were you satisfied with Course information provided on the wiki page?**  **Very satisfied satisfied not sure dissatisfied very dissatisfied**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |   **Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **2. How satisfied were you with the information given to you by the tutor at the commencement of class?**   |  | | --- | |  |   **Very satisfied satisfied not sure dissatisfied very dissatisfied**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |   **Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **3. Overall how satisfied are you that the course met your needs?**  **Very satisfied satisfied not sure dissatisfied very dissatisfied**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |   **Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **4. How satisfied are you with the teaching and learning methods used in the course eg. The Elluminate, discussion forum on the wiki, links to websites?**  **Very satisfied satisfied not sure dissatisfied very dissatisfied**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |   **Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **5. Are you satisfied with the quality of the resources provided in the course? eg Manual, handouts ?**  **Very satisfied satisfied not sure dissatisfied very dissatisfied**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |   **Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **6. How satisfied are you with the equipment used in the course? eg. TV, video & computer?**  **Very satisfied satisfied not sure dissatisfied very dissatisfied**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |   **Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |